

SUBSTITUTE FOR  
HOUSE BILL NO. 4187

A bill to amend 1991 PA 179, entitled  
"Michigan telecommunications act,"  
(MCL 484.2101 to 484.2701) by adding section 312c.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

1       Sec. 312c. (1) Before connecting any call, the operator  
2 service provider that owns or operates the payphone or contracts  
3 to provide toll service for the payphone provider shall at no  
4 charge disclose, audibly and distinctly, how the consumer may  
5 receive a rate quote.

6       (2) To receive a rate quote, the consumer shall have the  
7 option of either pressing a sequence of not more than 2 keys or  
8 staying on the line for assistance.

9       (3) The consumer shall not be assessed any charge for the use  
10 of the payphone or toll service if the consumer terminates the  
11 call after receiving the rate quote.

1           (4) This section does not apply to calls made by a consumer  
2 utilizing his or her toll provider of choice by dialing the  
3 provider's access service method.

4           (5) As used in this section, "consumer" means a person  
5 initiating a telephone call using an operator service. In  
6 collect calling arrangements handled by an operator service  
7 provider, the term consumer includes the party on the terminating  
8 end of the call. For bill-to-third party calling arrangements  
9 handled by an operator service provider, the term consumer  
10 includes the party to be billed for the call if that party is  
11 contacted by the operator service provider to secure billing  
12 approval.